

# FaaS Solution Saves Healthcare Tech Provider 44-59% on Finance Function

Consero's Finance as a Service (FaaS) model enabled 40-60% reduction on F&A spending over two years, greater operational efficiency, stronger audit readiness, and a scalable finance platform in under 90 days.

# **Consero Impact**

#### \$342,000 → \$432,000

Saved on Finance and Accounting over two years, representing a **44-59% reduction** in annualized spend

#### **Future-proof**

Finance platform to support imminent acquisitions and SaaS business growth

#### 90-day

Implementation including automated billing, GAAP-compliant revenue recognition, and board-ready SaaS KPIs

#### **Freed CEO**

From tactical accounting to focus on sales and strategy

# **Company Background**

The business provides Electronic Health Record (EHR), Enterprise Resource Planning (ERP), Data Exchange, and Revenue Cycle Management software to acute care and long-term care providers in the healthcare industry.

Profile	
Industry	Healthcare Technology
Annual Revenue	\$23 Million
Employees	100+
Entities	4
Ownership	Investor-backed
Growth Strategy	Acquisitions + Organic Growth



# **Challenge: Finance Function Holding Back Growth**

As an investor-backed company with ambitious growth plans, the company faced multiple finance and accounting challenges that constrained their ability to scale efficiently:

## Leadership Bandwidth Issues

- CEO deeply involved in day-to-day accounting tasks
- Limited time for strategic initiatives, sales leadership, and acquisitions

#### Manual Processes & Technical Debt

- ERP configured for parent company, not optimized for the business
- Excel-heavy billing & revenue recognition processes
- High risk of errors and compliance issues

# Inadequate Reporting & KPIs

- · Delayed management reports
- Difficulty tracking critical SaaS metrics (ARR, churn, backlog)
- Missing investor-grade financial analysis

# Resource Constraints

- Lean accounting team with limited bandwidth
- Slow month-end close
- Challenges with GAAP-compliant revenue recognition

With multiple acquisitions on the horizon, the business needed a comprehensive finance solution that could scale quickly and provide investor-grade reporting.

# **Solution: 90-Day Finance Transformation**

The company partnered with Consero for a comprehensive Finance as a Service (FaaS) solution that transformed their finance function in just 90 days.

# Consero's Approach:

#### Technology Modernization



- Reconfigured ERP aligned to SaaS revenue recognition
- Implemented AP automation for efficient invoice processing
- Developed CRM integration roadmap
- Deployed SIMPL dashboard for real-time financial visibility

#### Process Standardization



- Documented clear policies for revenue recognition
- Established expense approval workflows
- Created month-end close checklists
- Implemented audit-ready documentation standards

#### Expert Finance Team



- Fractional Controller and Staff Accountants
- · VP of Finance oversight
- Advanced revenue r ecognition expertise
- SaaS metrics tracking capabilities

## **Implementation Timeline**

Days 1-30

Days 31-60

Days 61-90

Assessment, planning, and technology setup

Process documentation and team training

Optimization, reporting setup, and knowledge transfer



#### **Results: Finance Function Primed for Growth**

The business saw immediate and significant improvements across their finance function:



## Financial Impact

- \$340,000 \$432,000 saved on F&A over two years
- 44-59% reduction in annualized finance spend
- 90-day implementation timeline achieved



# Operational Improvements

- Accelerated close from undefined timeline to Business Day 10
- GAAP-compliant revenue recognition process
- · Board-ready SaaS KPIs and investor-grade reporting



## Strategic Advantages

- Freed CEO from tactical accounting to focus on sales and strategy
- Future-proof finance platform to support acquisitions
- · Scalable solution that grows with the business

### **System & Technology Transformation**

Before	After
Misaligned ERP configuration for parent company's business model	Reconfigured ERP environment
Manual billing via excel	Automated subscription billing and revenue recognition
Limited CRM Integration	Standardized approach to CRM/ERP integration roadmap
Paper/ Email-based AP appovals	<ul> <li>Automated AP workflows enabling quick invoice processing</li> </ul>

### **Process Improvements**

Before	After
Excel-heavy revenue recognition with risk of errors	GAAP-compliant, automated revenue deferrals and schedules
Ceo personally managing daily accounting tasks	CEO now focusing on M&A strategy and sales acceleration
Delayed board reporting, frequently past investor deadlines	Timely, accurate close (BD 10) with SaaS KPI dashboard

# **Long-Term Success**

With their transformed finance function, the business has:

- Confidently pursued their plan of acquiring one business per year
- Expanded to Consero's FP&A and Reporting function with Planful integration
- Enhanced audit readiness and due diligence processes
- Achieved a more predictable cost structure and operational scalability





# **About Consero Global**

Consero disrupts the way companies set up and scale their finance departments. The Finance as a Service (FaaS) model combines cutting-edge technology, processes, and people in a fully-managed solution to deliver precise financial visibility and improved operational scalability, plus a lower and more predictable cost structure.

For companies facing similar challenges with revenue recognition, manual processes, or investor expectations, Consero's Finance as a Service model offers a proven path to rapid transformation and long-term finance excellence.

Request a consultation at conseroglobal.com

